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(LinkedIn)
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Top Skills

Environmental Science

Docker

Multi-agent Systems

Languages

Romanian (Native or Bilingual)

Spanish (Elementary)

English (Native or Bilingual)

Italian (Limited Working)

Certifications

Introduction to the SDGs

AA Rosette Food and Beverage

Bartender

Restaurant Marketer & Innovator
workshop

Honors-Awards

Employee of quarter

EU Green Innovation Days

Senator Of Year Award

LIFT Facilitator

Emanuel Covasa

| ngaging inds, erging deas | NeuroDivergent |Cybersecurity&Net
BSc Student @ATU Sligo|Scientific Mediator&Innovator|Former
Hospitality Leader|AI & Blockchain Enthusiast|Lifelong Learner|Tech
for Good
County Leitrim, Ireland

Summary

Transforming "limitations" into innovation catalysts. As a Computer
Networks & Cybersecurity student at ATU Sligo, my neurodivergent
cognitive architecture (ADHD, dyslexia) isn't a challenge, it's my
competitive advantage for pattern recognition and breakthrough
solutions others miss.

From hospitality leadership to AI innovation. After managing teams
at prestigious venues like The Merrion Hotel and Kilronan Castle,
I pivoted to technology with a mission: creating inclusive digital
systems that adapt to human diversity, not the reverse.

Proven impact: My AI educational tools won first place at EU
GREEN Innovation Days 2025, demonstrating how neurodivergent
perspectives drive technological advancement.

Current focus: Network architecture, cybersecurity, and AI ethics,
designing systems that enhance human potential while maintaining
security and accessibility. Active in EU GREEN alliance initiatives.

Let's connect if you're building technology that serves humanity's full
spectrum of cognitive diversity.

"Gratitude is the best attitude."

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Experience

ATU Sligo Students' Union
Student Senator
September 2023 - Present (1 year 11 months)
Sligo, County Sligo, Ireland

Pursuing a Bachelor of Science (Honours) in Computer Networks and Cyber Security.
Representing the Department of Computing & Electronic Engineering in the ATU Sligo Student Senate.

Rapidly acquiring and applying skills in:
- Network architecture and security protocols
- Linux systems administration and scripting
- Cybersecurity principles and ethical hacking techniques
- AI and machine learning applications in security
- Blockchain technology and decentralized systems

Leveraging my extensive leadership experience in hospitality to excel in collaborative projects and team-based learning environments. Actively exploring the intersection of hospitality management principles with cybersecurity practices to develop innovative, user-centric security solutions.

Concentrix
Customer Service Specialist - eBay
October 2020 - February 2021 (5 months)
Ireland

Bridged my hospitality expertise with the tech industry, providing top-tier customer support for eBay:
* Rapidly adapted to eBay's complex e-commerce systems, demonstrating my ability to quickly learn new technologies
* Resolved high-volume, diverse customer queries, often requiring creative problem-solving and technical troubleshooting
* Utilized data analysis tools to identify trends and improve customer satisfaction metrics
* Collaborated with cross-functional teams to streamline support processes, improving efficiency by 15%
* Applied hospitality-honed empathy and communication skills to excel in a fast-paced, technology-driven environment

Kilronan Castle Estate & Spa
Restaurant manager
July 2019 - March 2020 (9 months)
Ballyfarnan, Co. Roscommon, Ireland

Led operations for a high-end restaurant in a luxury hotel, seamlessly integrating technology to enhance guest experiences and operational efficiency:

* Managed a diverse team of 30+, fostering a culture of excellence that reduced staff turnover by 25%
* Implemented new wine selling techniques supported by digital inventory management, resulting in a 150% increase in wine sales
* Utilized MICROS and other F&B management systems to optimize ordering, inventory, and financial reporting processes
* Developed and conducted training programs, including modules on using hospitality technology systems
* Streamlined administrative processes through the adoption of digital tools, improving overall operational efficiency by 20%
* Collaborated with IT department to enhance cybersecurity measures for guest data protection

The Merrion Hotel, Dublin
6 years

Assistant Restaurant Manager
June 2018 - July 2019 (1 year 2 months)
Dublin

Played a key role in elevating the dining experience at one of Dublin's premier 5-star hotels:

* Assisted in managing daily operations and special event planning for multiple F&B outlets
* Assisted in the implementation of a new digital reservation system, increasing booking efficiency by 30%
* Conducted data-driven analysis of sales patterns to optimize menu offerings and pricing strategies
* Collaborated with the hotel's IT team to enhance POS systems and staff scheduling software
* Trained staff on new technologies and data privacy protocols, ensuring compliance with GDPR regulations
* Developed standard operating procedures (SOPs) for various restaurant processes, including the use of management software

Restaurant Supervisor
October 2015 - October 2018 (3 years 1 month)
Dublin, Leinster, Ireland

Elevated service standards and operational efficiency through strategic use of technology:
* Managed daily operations and staff training, improving service quality scores by 25%
* Utilized data analytics tools to track and improve key performance indicators
* Implemented a digital feedback system, increasing guest satisfaction and enabling real-time service adjustments
* Coordinated with IT support to troubleshoot and maintain restaurant management systems
* Assisted in the evaluation and selection of new restaurant technologies to improve guest experience and operational efficiency

Shift Leader
August 2013 - October 2015 (2 years 3 months)
Dublin, Leinster, Ireland

Demonstrated leadership and adaptability in a fast-paced, luxury hospitality environment:
* Led team operations, including VIP customer care and creation of standard operating procedures
* Quickly mastered the MICROS system and other hospitality software, becoming the go-to trainer for new staff
* Implemented a digital communication system for shift handovers, improving information flow and team coordination
* Assisted in the integration of new technologies for inventory management and guest service
* Maintained high standards of data accuracy in all digital systems, ensuring reliable reporting and analysis

Education

Atlantic Technological University
Bachelor of Science (Honours), Computer Networks and Cyber Security · (September 2023 - June 2027)

Ivan on Tech Academy
Blockchain development, Information Technology · (July 2021 - July 2022)

Tehnic college Radauti
High School Diploma, Mathematics and Computer Science · (1996 - 2001)